

# THE SAFESTART HUMAN FACTORS APPROACH

## A Framework for Culture, Safety and Performance

### DRIVE ENGAGEMENT

Help individuals develop a personal 24/7 commitment to safety for themselves, their co-workers and their families.

**Q1** How would you rate the engagement level for safety in your organization?

Low — 1 — 2 — 3 — 4 — 5 — High

### ADOPT PORTABLE AND EFFICIENT TOOLS

Teach people easy and transferable techniques for reducing unintentional safety errors and improving performance “**in the moment**”.

**Q2** How would you rate the effectiveness of your current systems for protecting employees and their families from serious injury and fatality (SIF) risk 24/7?

Low — 1 — 2 — 3 — 4 — 5 — High

### ENABLE GROUP COMMUNICATION

Introduce a simple, common and positive language for discussing “**risk**” in all business areas.

**Q3** How would you rate your organization’s ability to communicate in a positive and effective manner about safety and performance “**risks**”?

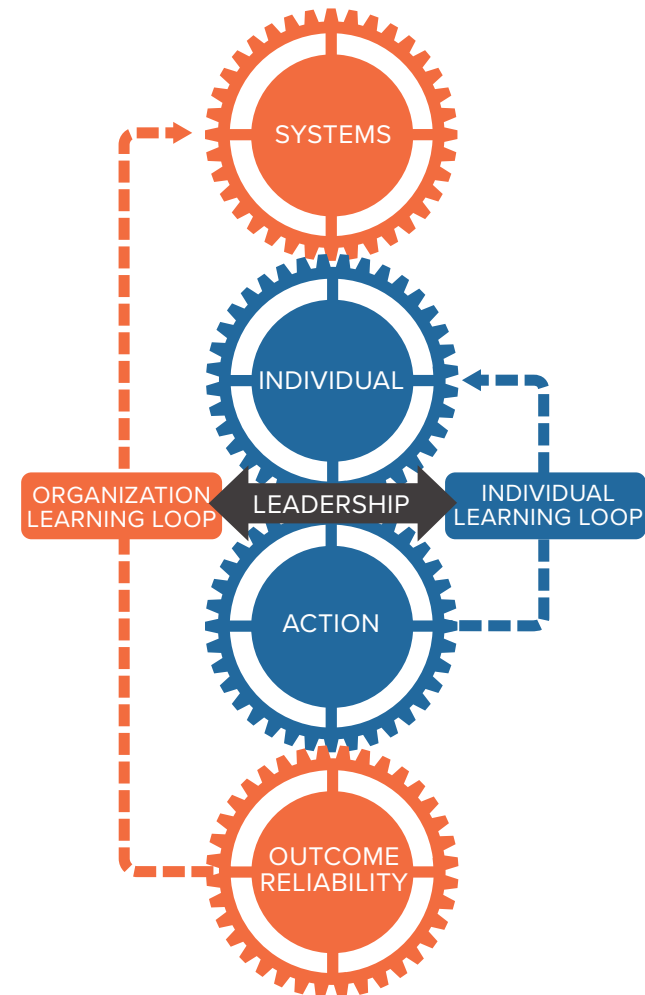
Low — 1 — 2 — 3 — 4 — 5 — High

### HARNESS INDIVIDUAL AND TEAM LEARNING

Use these new communication channels and learning techniques **together** to provide more and better predictive inputs (LIs) for improving outcome reliability in workplace systems **and** to build a culture of safety, trust and respect.

**Q4** How would you rate your organization’s ability to harness individual and team learning to improve workplace systems and outcome reliability?

Low — 1 — 2 — 3 — 4 — 5 — High



## LEARN MORE

**Watch** this presentation on-demand or share it with others. [safestart.com/webinars/lf](https://safestart.com/webinars/lf)

This handout is to be used in conjunction with the SafeStart presentation “Leadership for Today’s Problems (a 24/7 Human Factors Approach)”. The “self-assessment” questions included are intended to help you gauge your organization’s performance level.

For information on conducting a Human Factors based Organizational Challenges Survey with your organization’s Stakeholder Group, please contact Don Wilson, Chief Client Officer for SafeStart. Cell: 613-969-5644. Email: [don@safestart.com](mailto:don@safestart.com).

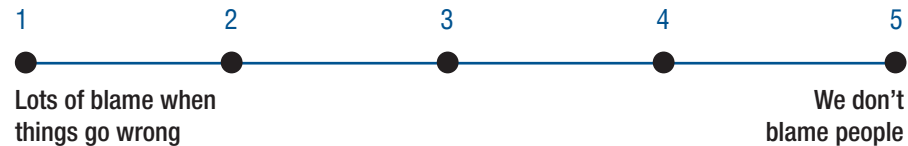
# THE HF FRAMEWORK AND THE ROLE OF SUPERVISION

## Six Keys to Establishing a Positive Safety Climate

### NO-BLAME MINDSET PAUSE, THINK, RESPOND



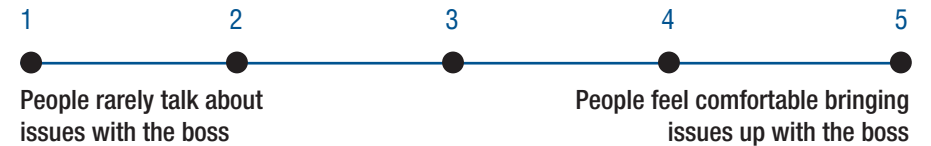
Do leaders mostly help resolve issues or more often assign blame?



### TRUST & ENGAGEMENT INVOLVE CO-WORKERS WITH OPEN COMMUNICATION



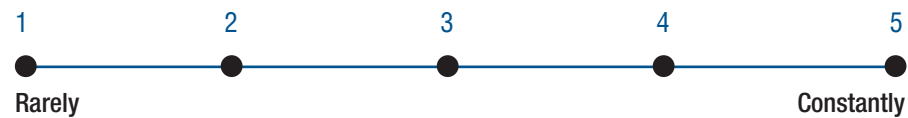
Do leaders create a climate of open dialogue?



### FRESH EYES SPOT HAZARDS AND ASSES THE RISK



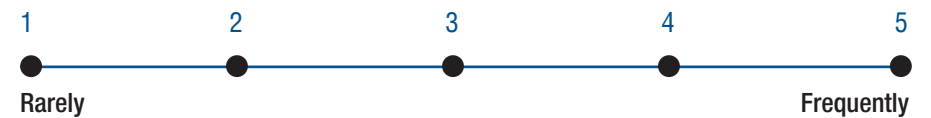
How often do leaders look for hazards or unsafe behaviors?



### PERSONAL COMMITMENT DEMONSTRATE THAT THEY CARE ABOUT KEEPING YOUR PEOPLE SAFE



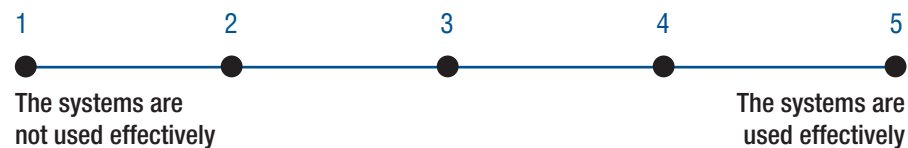
How often do leaders talk about safety and address safety issues?



### SYSTEMS & DATA LEARNING FROM REPORTING, TEAM INPUT AND ANALYSIS



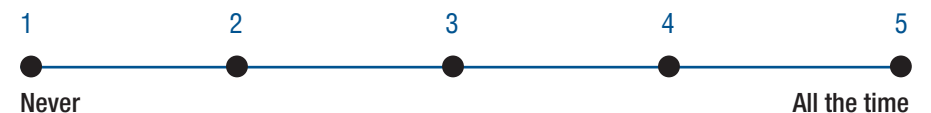
How effectively do leaders use reporting systems to improve safety and performance conditions?



### ACTIVE LEADERSHIP INSPIRE ACTION THROUGH WHAT THEY DO AND SAY



How often do leaders engage with reports by talking about safety consequences or sharing stories?



Download the free **Safety-First Supervisor guide** to learn more.  
[safestart.com/guides/supervisor/](https://safestart.com/guides/supervisor/)